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While I haven't read all of the documents exhaustively, my position as Lead Server Engineer for our Utah plan has given me ample opportunities through the years to see and feel the strong-arm tactics that many companies and individuals have talked and written about. I feel that even more punitive measures should be in place in order to stop them from getting a monopoly in many different areas in the computer arena. It's difficult to say how best to accomplish this, but experience has shown us that Microsoft's business tactics certainly need some constraint. As the competition dwindles, we will be ever more at their mercy.